

# Actual Test

- \_ ACTUAL TEST 1
- \_ ACTUAL TEST 2
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모질게 토익  
최상위 1000제



# Actual Test 1



## Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

### Part 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

### Example



### Sample Answer

(A)  (B)  (C)  (D)

Statement (A), "He is holding a camera," is the best description of the picture, so you should select answer (A) and mark it on your answer sheet.

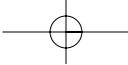
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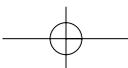
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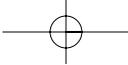


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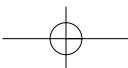


10.



Actual Test 1

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**Part 2**

**Directions:** You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

**Example**

You will hear: Where did you park your car?

**Sample Answer**

(A) (B) ●

You will also hear: (A) Approximately 30 minutes ago.  
(B) Yes, the park is closed.  
(C) Beside the main entrance.

The best response to the question “ Where did you park your car?” is choice (C), “Beside the main entrance.” so (C) is the correct answer. You should mark answer (C) on your answer sheet.

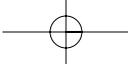
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|--|--|
| 11. Mark your answer on your answer sheet.   | 26. Mark your answer on your answer sheet.   |
| 12. Mark your answer on your answer sheet.   | 27. Mark your answer on your answer sheet.   |
| 13. Mark your answer on your answer sheet.   | 28. Mark your answer on your answer sheet.   |
| 14. Mark your answer on your answer sheet.   | 29. Mark your answer on your answer sheet.   |
| 15. Mark your answer on your answer sheet.   | 30. Mark your answer on your answer sheet.   |
| 16. Mark your answer on your answer sheet.   | 31. Mark your answer on your answer sheet.   |
| ★ 17. Mark your answer on your answer sheet. | ★ 32. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet.   | 33. Mark your answer on your answer sheet.   |
| ★ 19. Mark your answer on your answer sheet. | 34. Mark your answer on your answer sheet.   |
| 20. Mark your answer on your answer sheet.   | 35. Mark your answer on your answer sheet.   |
| 21. Mark your answer on your answer sheet.   | ★ 36. Mark your answer on your answer sheet. |
| ★ 22. Mark your answer on your answer sheet. | 37. Mark your answer on your answer sheet.   |
| 23. Mark your answer on your answer sheet.   | 38. Mark your answer on your answer sheet.   |
| 24. Mark your answer on your answer sheet.   | 39. Mark your answer on your answer sheet.   |
| 25. Mark your answer on your answer sheet.   | 40. Mark your answer on your answer sheet.   |

**Part 3**

**Directions:** You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

- |   |  |
|---|--|
| 41. Who most likely is Ms. Brown?<br>(A) A doctor<br>(B) A receptionist<br>(C) A nurse<br>(D) A patient   | 44. What position are applicants interested in?<br>(A) Operator<br>(B) Assistant<br>(C) Sales representative<br>(D) Recruiter  |
| 42. What most likely is Dr. Smith doing in New York?<br>(A) Giving a talk<br>(B) Meeting Dr. Miller<br>(C) Organizing a medical conference<br>(D) Researching a new project | 45. What will David do tonight?<br>(A) Interview job candidates<br>(B) Leave for London to go sightseeing<br>(C) Apply for a secretarial position<br>(D) Go on a business trip                                     |
| 43. What does the man suggest the woman do?<br>(A) See another doctor<br>(B) Call Dr. Smith<br>(C) Visit a different clinic<br>(D) Come back next week                      | 46. What is Peter asked to do?<br>(A) Inform David about the results of the interview<br>(B) Participate in a final interview<br>(C) Not to turn off his cellular phone<br>(D) Make a presentation at a convention |

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47. When does the marketing event begin?  
 (A) Today  
 (B) Tomorrow  
 (C) On Monday  
 (D) On Wednesday

48. Why is the woman worried?  
 (A) Because the materials may not be ready on time  
 (B) Because she forgot to pick up some samples yesterday  
 (C) Because she won't be at home tomorrow  
 (D) Because sales continue to drop

49. What will the man probably do this evening?  
 (A) Come up with a marketing strategy  
 (B) Visit the company's headquarters  
 (C) Pick up Mr. Johnson on the way home  
 (D) Distribute some product samples

50. What is the purpose of the call?  
 ★ (A) To pay an extra fee  
 (B) To inquire about missing items  
 (C) To cancel an order  
 (D) To return a defective product

51. According to the woman, what was the cause of the problem?  
 ★ (A) The item was not available.  
 (B) The printer was out of order.  
 (C) The delivery truck was caught in traffic.  
 (D) The supplier went bankrupt.

52. What does the man want to do?  
 ★ (A) Pay by check  
 (B) Order extra items  
 (C) Receive the item as soon as possible  
 (D) Wait for four or five days more

53. What did the man want to do?  
 (A) Take time off  
 (B) Buy stocks in the company  
 (C) Meet the president in person  
 (D) Postpone the meeting

54. What will happen on Thursday?  
 (A) The man will take a day off.  
 (B) The woman will lead a presentation.  
 (C) The stockholders' meeting will take place.  
 (D) The speakers will go on a business trip.

55. When will the man take his vacation?  
 (A) Today  
 (B) Tomorrow  
 (C) Next week  
 (D) In two weeks

56. Where most likely are the speakers?  
 (A) In a museum  
 (B) On the street  
 (C) In an aquarium  
 (D) At a gallery

57. What is the woman doing in San Antonio?  
 (A) Going to school  
 (B) Seeing a friend  
 (C) Organizing an exhibit  
 (D) Visiting relatives

58. What does the man say about the special exhibition?  
 (A) It has never been held in the area before.  
 (B) It started last week.  
 (C) It will last for a month.  
 (D) It offers discounts to tourists.

59. Where does the woman probably work?  
 (A) In a restaurant  
 (B) In a hotel  
 (C) In a grocery store  
 (D) In a union

60. Why is the man calling?  
 (A) To cancel an appointment  
 (B) To prepare dinner  
 (C) To confirm a booking  
 (D) To make a reservation

61. What does the man ask?  
 (A) If the private room is vacant  
 (B) If a special dish is available  
 (C) If the reservation can be changed  
 (D) If more seats can be added

62. Where is the conversation most likely taking place?  
 (A) In a house  
 (B) In an office  
 (C) In a garage  
 (D) In a truck

63. What happened this morning?  
 (A) The paint job was completed.  
 (B) The vehicle broke down.  
 (C) Some frames were purchased.  
 (D) The walls fell down.

64. What will the man do next?  
 (A) Stop by the auto repair shop  
 (B) Buy some tools  
 (C) Visit one of his neighbors  
 (D) Fix a broken engine

65. What are they talking about?  
 (A) Domestic sales figures  
 (B) The finalized marketing plan  
 (C) The upcoming meeting  
 (D) European markets

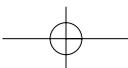
66. What is the woman doing?  
 (A) Arranging a meeting time  
 (B) Finalizing the contract  
 (C) Meeting analysts  
 (D) Reviewing information

67. What does the man offer?  
 (A) To help the woman prepare for the meeting  
 (B) To give the woman information on Asian markets  
 (C) To revise the initial plan  
 (D) To collect the data from analysts

68. What happened to the woman this morning?  
 ★ (A) She was late for a meeting.  
 (B) She missed the subway.  
 (C) She was stuck in traffic.  
 (D) She listened to a traffic report.

69. What does the woman want the man to do?  
 ★ (A) Leave for work earlier than usual  
 (B) Get back to the office as soon as possible  
 (C) Recommend some different ways to get to work  
 (D) Give her a ride home

70. What will the man probably do next?  
 ★ (A) Update some traffic information  
 (B) Log onto the Internet  
 (C) Clean up his desk  
 (D) Buy a new road map



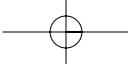
**Part 4**

**Directions:** You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What happened to the company in August?  
 (A) A new CEO was appointed.  
 (B) Sales went down by 20%.  
 (C) Hybrid cars were developed.  
 (D) A new model was released.
72. According to the speaker, what did management decide?  
 (A) To merge with a rival company  
 (B) To create a new type of vehicle  
 (C) To move the headquarters  
 (D) To expand into a new foreign market
73. What are listeners told to do?  
 (A) Exchange views  
 (B) Collect sales data  
 (C) Discuss what to eat  
 (D) Visit the assembly line
74. Where does the flight depart from?  
 (A) L.A  
 (B) Hawaii  
 (C) Dallas  
 (D) New York
75. What did the speaker already do for Mr. Baker?  
 (A) She reserved a direct flight.  
 (B) She arranged for a rental car.  
 (C) She booked a hotel.  
 (D) She emailed the itinerary.
76. What is mentioned about Sally Williams?  
 (A) She has been in the industry almost three decades.  
 (B) She has worked at the company's Hawaii branch.  
 (C) She deals with accommodations.  
 (D) She is out of town on business.

77. Where is this talk most likely taking place?  
 (A) At an orientation  
 (B) At a staff meeting  
 (C) At a workshop  
 (D) At an awards banquet
78. When did Ms. Anderson design the new company logo?  
 (A) Three years ago  
 (B) Two years ago  
 (C) Last year  
 (D) This year
79. What does the company probably sell?  
 (A) Software programs  
 (B) Apparel  
 (C) Graphic cards  
 (D) Magazines
80. Who is most likely the audience of the talk?  
 (A) Researchers  
 (B) Sales people  
 (C) Executives  
 (D) Journalists
81. How often should the report be submitted to the speaker?  
 (A) Everyday  
 (B) Every week  
 (C) Every month  
 (D) Every three months
82. How can they probably meet the deadline?  
 (A) By asking another department for some help  
 (B) By talking with the vice president  
 (C) By working extra hours  
 (D) By hiring more part-time workers
83. Where is the caller trying to reach?  
 (A) A federal government representative  
 (B) An online shopping mall  
 (C) A government building  
 (D) A financial institution
84. Why is the place closed today?  
 (A) It is under renovation.  
 (B) It is updating the accounting system.  
 (C) It is observing a national holiday.  
 (D) It is celebrating its anniversary.
85. What should the caller do to leave a message?  
 (A) Press 1  
 (B) Press 2  
 (C) Stay on the line  
 (D) Call another number
86. What is the purpose of the meeting?  
 (A) To test new products  
 (B) To honor a staff member  
 (C) To learn how to fill out an application  
 (D) To arrange for an exclusive dinner
87. What are listeners encouraged to do?  
 (A) Try on new clothes  
 (B) Set up the dining hall  
 (C) Distribute discount coupons  
 (D) Share opinions together
88. What will follow the discussion?  
 (A) An awards ceremony  
 (B) A questionnaire  
 (C) A meal  
 (D) More samples

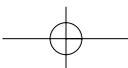
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89. What is the problem?  
 (A) A car was involved in a crash.  
 (B) A computer isn't working properly.  
 (C) A report is missing.  
 (D) A fax machine is not working.
90. Where does Daniel probably work?  
 (A) In accounting  
 (B) At a dealership  
 (C) In the tech department  
 (D) At a service garage
91. Why does the problem have to be addressed quickly?  
 (A) The items should be shipped soon.  
 (B) John's mobile phone should be up and running soon.  
 (C) A report is due by the end of today.  
 (D) An order should be made by five o'clock.
- 
92. What kind of business is being advertised?  
 (A) A movie theater  
 (B) An inn  
 (C) A restaurant  
 (D) A supermarket
93. When is the business closed?  
 (A) On Mondays  
 (B) On Wednesdays  
 (C) On Saturdays  
 (D) On Sundays
94. What is said about the business?  
 (A) It offers a variety of authentic French dishes.  
 (B) It is the perfect place for romantic dates.  
 (C) It serves a special menu for kids.  
 (D) It closes at 9 p.m. every day.
95. What event is happening tonight?  
 ★ (A) A concert  
 (B) A new product release show  
 (C) An exhibition  
 (D) A press conference
96. What are listeners required to do?  
 ★ (A) Keep their tickets  
 (B) Greet attendees  
 (C) Refer to a map  
 (D) Switch off their mobile phones
97. According to the speaker, what is available in the hallway?  
 ★ (A) Beverages  
 (B) Programs  
 (C) Cell phones  
 (D) Signed books
- 
98. Why is the speaker calling?  
 ★ (A) To recommend accommodations  
 (B) To arrange a meeting with his client  
 (C) To ask Mr. Taylor to make a sculpture  
 (D) To order some potted plants
99. When is the project supposed to begin?  
 ★ (A) In April  
 (B) In May  
 (C) In June  
 (D) In July
100. What does the caller ask?  
 ★ (A) To return his call  
 (B) To increase the budget  
 (C) To invest in stocks  
 (D) To delay the renovation project

This is the end of the Listening test.

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**READING**

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

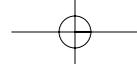
**Part 5**

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Saint Andrew's Hospital offers the ----- comprehensive cardiac care facilities in the area.  
 (A) best  
 (B) longest  
 (C) most  
 (D) highest
102. Based on previous experience, we have ★ found it ----- to request estimates from several different contractors when choosing one.  
 (A) legible  
 (B) abundant  
 (C) accessible  
 (D) beneficial
103. The business manager ----- has decided to delegate several of her duties to her assistants rather than complete them on her own.  
 (A) her  
 (B) hers  
 (C) she  
 (D) herself
104. Mr. Carl Jacob, the CEO of the company mistakenly ----- that sales of his company's products this year would exceed those of last year.  
 (A) anticipated  
 (B) sponsored  
 (C) collected  
 (D) selected
105. The two-year ----- on your air conditioner will be automatically extended for an additional two years by purchasing our Care Program.  
 (A) warranty  
 (B) subscription  
 (C) expiration  
 (D) supply
106. Motorists are advised to take a detour since the bridge is ----- under construction.  
 (A) present  
 (B) more present  
 (C) most present  
 (D) presently

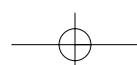
107. The company is looking for an architect ----- has at least three years of experience.  
 (A) and  
 (B) but  
 (C) who  
 (D) whose
108. The city of Honolulu is growing more ★ heavily ----- on tourism as its main source of income.  
 (A) reliable  
 (B) relied  
 (C) reliant  
 (D) relies
109. Enter how much money you wish to withdraw from your bank account and then ----- the confirmation button below.  
 (A) to press  
 (B) pressing  
 (C) press  
 (D) presses
110. The monthly conference to discuss the new marketing strategy will begin at 6 p.m. and everyone is invited to stay for the ----- being held afterwards in honor of Mr. Cloony's promotion.  
 (A) progress  
 (B) celebration  
 (C) approval  
 (D) encouragement
111. ----- new finishing machines have expedited the assembly and shipping processes at the main factory.  
 (A) Powered  
 (B) Powers  
 (C) Powerful  
 (D) Powering
112. The head project manager, Mr. Beaver, ★ found it ----- that he needed more assistance for the upcoming project after his team nearly missed several important deadlines.  
 (A) apparent  
 (B) negligible  
 (C) contingent  
 (D) prerequisite
113. It is assumed that the need for hybrid automobiles will increase ----- over the next decade.  
 (A) dramatically  
 (B) approximately  
 (C) theatrically  
 (D) consciously
114. According to the analysts, the exchange rate is unfavorable at the moment, but it is expected to improve -----.  
 (A) openly  
 (B) shortly  
 (C) nearly  
 (D) urgently
115. Among all the candidates, Mr. Williams is the clear favorite, with ----- taste and sound knowledge of the fashion industry.  
 (A) impossible  
 (B) impeccable  
 (C) important  
 (D) impressed
116. Choosing a job is something one has to ★ determine for -----.  
 (A) oneself  
 (B) ourselves  
 (C) yourself  
 (D) itself
117. According to the manual, this copy machine should not be turned off ----- being operated.  
 (A) while  
 (B) during  
 (C) unless  
 (D) except
118. Mr. Kawabe requested ----- to the confidential accounting documents for auditing purposes.  
 (A) approach  
 (B) pass  
 (C) entrance  
 (D) access

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119. Delco Corporation's stock price rose suddenly an hour ----- the market closed.  
 (A) since  
 (B) by  
 (C) until  
 (D) before
120. The mayor is planning to meet with his ----- supporters so as to make clear that he is against increasing taxes in his constituency.  
 (A) location  
 (B) locally  
 (C) local  
 (D) locality
121. The ----- of the press conference concerning our new product must not be more than 20 minutes, since we are on a tight schedule today.  
 (A) length  
 (B) instant  
 (C) attention  
 (D) significance
122. We are looking forward to ----- out more about the suggestions we received for the advertisement campaign.  
 (A) find  
 (B) found  
 (C) finding  
 (D) be found
123. Anyone who wants to use a public telephone can easily find one in ----- major cities throughout the country.  
 (A) the most  
 (B) mostly  
 (C) most of  
 (D) most
124. For your convenience, we offer detailed product ----- on our website.  
 (A) description  
 (B) information  
 (C) availability  
 (D) order
125. The automobile repair shop guarantees its repairs for 60 days, so do not hesitate to contact our mechanics if you have ----- questions.  
 (A) some  
 (B) the  
 (C) any  
 (D) ever
126. Ken Company uses refrigerated containers to transport fruit so that it does not -----, thereby guaranteeing its freshness.  
 (A) be deteriorated  
 (B) deteriorate  
 (C) deteriorating  
 (D) to deteriorate
127. The manager of our department has ★ ----- new employees that all inquiries received by phone should be answered promptly.  
 (A) notified  
 (B) reported  
 (C) requested  
 (D) explained
128. If there are places in your work area where additional filing cabinets could be installed, ----- with the maintenance department within the month.  
 (A) contact  
 (B) call  
 (C) speak  
 (D) take
129. Due to the increased number of attendees for the annual conference this year, GMT Technology Inc. has ----- a large number of rooms at the Grand Hotel.  
 (A) reserved  
 (B) placed  
 (C) collected  
 (D) remained
130. The members of the sales division were ----- that very few people accepted their invitation to try out the new computer system.  
 (A) disappoint  
 (B) disappointing  
 (C) disappointment  
 (D) disappointed
131. With the improved economy, consumers seem to be more ----- to spend their money on nonessential goods.  
 (A) hoping  
 (B) deciding  
 (C) willing  
 (D) wishing
132. The public relations department is responsible ----- the implementation of the new television advertisement campaign.  
 (A) in  
 (B) for  
 (C) to  
 (D) of
133. If you ----- any problems with your new air conditioner, first refer to the troubleshooting guide in the back of the manual.  
 (A) experience  
 (B) had experienced  
 (C) experienced  
 (D) were experienced
134. For the managerial position, the TD Industries is looking for candidates with five years of work experience and great interpersonal skills to organize and manage a small business from its very -----.  
 (A) cause  
 (B) solution  
 (C) growth  
 (D) inception
135. The White Wine Festival will give attendees the ----- to taste wine from a variety of regions.  
 (A) access  
 (B) intention  
 (C) opportunity  
 (D) sense
136. Gwangju Gol is highly recommended for anyone with a strong ----- for Korean food.  
 (A) choice  
 (B) selection  
 (C) pick  
 (D) preference
137. The vice president announced that the company ----- the initial sales projection set for this year.  
 (A) was exceeded  
 (B) exceed  
 (C) will be exceeded  
 (D) has exceeded
138. Train arrival times will be displayed on the monitor as soon as the information becomes -----.  
 (A) released  
 (B) notified  
 (C) available  
 (D) noticed
139. Rising ----- from the overseas automobile makers will probably force car companies here to be far more aggressive in advertising their new cars.  
 (A) challenge  
 (B) competition  
 (C) encounter  
 (D) opponent
140. Plans are in place to introduce automatic ticket machines ----- visitors will no longer have to wait to enter the stadium.  
 (A) unless  
 (B) when  
 (C) so that  
 (D) if

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**Part 6**

**Directions:** Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143** refer to the following letter.

From: Marie Marsh(marie@crimsonindustries.com)  
 To: Grace Allen(grace32@adaptec.com)  
 Date: July 3  
 Subject: Job recommendation

Dear Ms. Allen,

I am really pleased to offer my strong recommendation of Peter McCormick for the position of marketing director with your company. Since Mr. McCormick joined Crimpson Industries three years ago, he has been very influential on our agency. In fact, thanks to his commitment, the number of ----- clients has more than doubled.

- 141.** (A) possible  
 (B) powerful  
 (C) affordable  
 (D) pleased

Mr. McCormick is known for his effective leadership, ----- and his attention to small

- 142.** (A) attributes  
 (B) consequences  
 (C) members  
 (D) distributions

details. While working here, he showed his excellency on teams and individually.

Mr. McCormick was always beyond my expectations with marketing campaigns that brought huge numbers of consumers.

So I have no ----- in recommending Mr. McCormick who is surely going to be your great

- 143.** (A) intention  
 (B) hesitation  
 (C) object  
 (D) willingness

asset as he is in my company.

Sincerely,

Marie Marsh, Owner  
 Crimpson Industries

**Questions 144-146** refer to the following letter.

**The Holloway Wellness Center**  
**214 Main Boulevard**  
**Atlanta, GA 2450**

November 15

Dear Client,

When Dr. Wesley Espinoza and I opened HWC, our ----- was to provide local residents a

- 144.** (A) way  
 (B) priority  
 (C) object  
 (D) prime

unique pairing of fitness and health education programs for both men and women. We believe that our focus on broader “wellness” has differentiated us from other health centers, and it has been a critical factor for a membership that has doubled every year ----- we started our business.

- 145.** (A) after  
 (B) before  
 (C) since  
 (D) until

In our ongoing effort to upgrade not only our facility but website, we have decided to invest about \$300,000 in additional state-of-the-art fitness training equipment, which will be installed by the end of the year and in our website to make it easy to use. ----- in

- 146.** (A) To start  
 (B) Starting  
 (C) Started  
 (D) Start

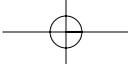
January, for a period of nine months, there will be a \$5 monthly surcharge added to all membership plans. This modest and temporary increase in our monthly fees will help us continue to offer the finest health and fitness facility in the Atlanta area.

To better serve you all the time, we always welcome your feedback.

Sincerely,

George Downey

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Questions 147-149 refer to the following film review.

Critics' Pick

September 15-Tuto tul(11:30 P.M. on Channel 302), Adam Wolf directed the non-verbal screenplay for this comedy movie, widely considered his funniest and spectacle work. He enlisted many of his world-class clown mime artists from Montreal's non verbal theatre for this film. Wolf himself ----- as the main character, a local carpenter who becomes a

147. (A) stars  
 (B) starring  
 (C) will star  
 (D) would star

national hero.

When his hometown is invaded by weird creatures from outer space that overrun ----- that

148. (A) all  
 (B) which  
 (C) something  
 (D) whatever

are in their reach, only the carpenter can bring an end to the disaster with his comic actions. Full of humor and comic actions, the film is as ----- to watch now as it was seven

149. (A) talkative  
 (B) entertaining  
 (C) historical  
 (D) prominent

years ago.

For more fun, try to spot Justin Oconnor, Camilo Kirby, and Hugh Gilmore in their brief cameo appearances.

Questions 150-152 refer to the following article.

December 25, Doha, Qatar - Global demand in recycled products has grown by 10 percent to 32 percent this quarter, and this is still on the rise. In ----- to this increasing demand,

150. (A) reply  
 (B) retreat  
 (C) response  
 (D) reliance

industrial plastic, and steel recycler, Green Recycling, Inc. announced yesterday at the press release that they are planning to construct two additional recycling and distribution plants.

The plant in Okinawa will go into the business in late May and will be ----- by a plant in

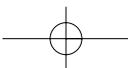
151. (A) following  
 (B) follows  
 (C) followed  
 (D) follower

Doha that will start running in June.

The Canada-based company currently operates seven other plants in locations across North America. It has produced over 60 percent of the recycled products in the region.

"Green Recycling already has many corporate customers in the country," said Najeeb Pagode, spokesperson for the Doha Chamber of Commerce. "The plant that will open here in Doha will eliminate the need for customers to pay high international shipping costs. We're extremely -----."

152. (A) flattered  
 (B) pleased  
 (C) satisfactory  
 (D) overwhelmed



**Part 7**

**Directions:** In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 153-154** refer to the following notice.

## Westdale Photo

Westdale Photo is having its 10th annual Photography Gear Expo July 5-7, 10:00 a.m.-5:00 p.m. daily. Both professional and amateur photographers are sure to find something of interest among some fifty company booths, showcasing their newest cameras and photo accessories. All equipment will be available for purchase at special introductory prices. Don't miss our afternoon workshops, held daily from noon to 1:00 p.m., where world-renowned photographers will share the secrets of their craft. In addition, you will have a chance to enter one of your photographs into a contest for a chance to win a \$1,000 gift certificate redeemable at any Westdale Photo location.

Save \$20 by reserving your ticket online!

Visit [www.westdalephoto.net](http://www.westdalephoto.net) for reservations.

**153.** What event is being announced?

- (A) A trade show for photo equipment
- (B) The opening of a new camera store
- (C) An exhibition by a famous photographer
- (D) The registration requirements for a photography class

**154.** What is NOT mentioned about the event?

- (A) It is held once a year.
- (B) There will be products for sale.
- (C) Online tickets cost twenty dollars.
- (D) A prize will be awarded.

**Questions 155-157** refer to the following email.

From: Jacques Marineu <marineu@leclerc.ca>  
 To: Patrick Finnegan <finnegan@ryerson.com>  
 Date: July 24  
 Re: Blackwood project

Dear Patrick,

Since our two companies will be collaborating on the Blackwood campaign, I'm currently collecting all the necessary data from department heads at Ryerson. I would like to see the budget for the entire project that your guys in the accounting department came up with last spring. I'm particularly interested in the TV advertising figures, since we will be responsible for shooting the commercials in Austin, Memphis, and here in Montreal. Could you please send me these documents? It would really save all of us at Leclerc Inc. a lot of time. I probably will have additional questions about the budget later, so I was wondering if we could schedule a meeting sometime next month. I will be in Seattle for a conference from the 3rd to the 6th. If you have some time then, please let me know.

I really appreciate all your effort,  
 Jacques Marineu  
 Project Manager

**155.** Who is Patrick Finnegan?

- (A) Department head
- (B) Project manager
- (C) TV producer
- (D) Conference organizer

**157.** Where is Leclerc Inc. located?

- (A) In Austin
- (B) In Memphis
- (C) In Montreal
- (D) In Seattle

**156.** Why is Mr. Marineu sending this email?

- (A) To finalize a contract agreement
- (B) To invite someone to a conference
- (C) To someone of a scheduled meeting
- (D) To request some financial information

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Questions 158-159 refer to the following product description.

## New Products this Month McCormick Shoulder Bag

The McCormick shoulder bag promotes environmental responsibility and sustainable living. Created by Darby Luggage, a leading European luggage designer, this bag has proven itself as an excellent travel companion anywhere you go.

- Built almost entirely from recycled material, the bag features recycled fabric, recycled straps and recycled buckles. At the same time, the bag is fully waterproof and is built to last.
- An internal padded sleeve fits most laptops with 17-inch screens, and keeps your laptop secure, even on bumpy bicycle rides. The slip pocket on the sleeve organizes your files, while a zippered mesh pocket stows computer accessories.
- A large internal compartment has enough space for several books, folders and files. Perfect as carry-on on business trips or for a busy college schedule.
- Two front zippered pockets provide organization for business cards, credit cards, pens/pencils, a PDA and other daily essentials.
- External top pocket keeps sunglasses, keys and important documents easily accessible.
- Two external end mesh pockets hold water bottles.
- Reflective strip on the front allows you to be noticed by drivers when cycling.
- Padded single shoulder strap adjusts quickly with a flip-up buckle, while a waist stabilizer strap is removable and keeps the bag in place while on the go.
- Cell phone holder with rip-and-stick closure keeps your phone easily accessible.
- Available in black, brown, and orange.
- Limited 2-year warranty.

\$99.00 plus tax (free shipping on all orders in the continental United States)

158. What is indicated about the McCormick shoulder bag?
- (A) It can be easily recycled.
  - (B) It has detachable straps.
  - (C) It provides easy access to computers.
  - (D) It can only be purchased in Europe.

159. According to the description, for whom is this bag NOT intended?
- (A) University students
  - (B) Bicycle riders
  - (C) Traveling businesspeople
  - (D) Drivers of vehicles

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Questions 160-163 refer to the following email.

From: Evelyn Cook <cook@buildingblocks.com>  
 To: Jack Reynolds <reynolds@buildingblocks.com>  
 Date: February 28  
 Subject: Your proposal

Hi Jack,

I reviewed your proposal, and I think this is a great idea. Our entire design staff will benefit from an educational video of the seminars at next week's Annual World Design Convention. Dennis Silver's seminar on the Lofty Interiors' remodeling of hotels in New England will be particularly relevant to our Stratford Hotel project. In addition, Westlife Architecture and Keystone Design always present innovative ideas at their workshops.

I checked our budget for the convention, and, unfortunately, we will not be able to send additional staff members to film the workshops. However, I am fairly certain that the convention organizers employ a professional film crew to capture all the proceedings. This footage should be available to all convention visitors free of charge, so you and Gloria will have no problem getting it. Adam Stenfield, president of the Convention Committee, can assist you with this. You can contact him at [stenfield@designconvention.com](mailto:stenfield@designconvention.com) or at his office at 555-0385. Be sure to request footage of all the workshops I mentioned above, as well as of Samuel Mirsky's keynote address. They are going to send us a recording of Gloria's seminar anyway, so no need to request that.

I also took the liberty of contacting Roger Kurtz, and he assures me that the AV Department has all the necessary equipment to edit the convention footage into a one-hour video. According to Roger, one of his technicians can finish this project within a week. Therefore, I thought we could have a department meeting sometime at the end of March to view and discuss the video. Also, it would be great to put some of that footage on our website, so all the employees could see it.

Once again, thank you for taking the initiative with this great proposal. I hope you have a good time at the convention and look forward to reading your report. Be sure to say hello to Mr. Stenfield for me.

Regards,  
 Evelyn Cook, Manager  
 Design Department  
 Building Blocks Architecture

160. What is Mr. Reynolds's proposal?  
 (A) To order an educational video  
 (B) To attend a design convention  
 (C) To consult with another company  
 (D) To film seminar proceedings
161. Who is NOT going to speak at the convention?  
 (A) Samuel Mirsky  
 (B) Dennis Silver  
 (C) Jack Reynolds  
 (D) Gloria Paulson

162. What is Mr. Kurtz's most likely occupation?  
 (A) Design Department Manager  
 (B) President of the Convention Committee  
 (C) AV Department Supervisor  
 (D) Film editing specialist
163. What can be inferred from the email?  
 (A) Building Blocks and Lofty Interiors are collaborating on a project.  
 (B) Adam Stenfield is personally acquainted with Evelyn Cook.  
 (C) The Annual World Design Convention will take place in February.  
 (D) Ms. Cook will be attending the convention with Mr. Reynolds.

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Questions 164-168 refer to the following announcement.

**Anaheim Community Center  
October Event Calendar**

**Saturday, October 3**

**Healthy Living after Sixty (Main Auditorium)**

Dr. Eleanor Cohen, a geriatric medicine specialist at Concordia Hospital, will be joining us 2:00-4:00 p.m. to give a lecture about health issues commonly experienced by seniors. She will be glad to answer your questions and provide information about various medical care options available at Concordia Hospital. Dr. Cohen is also a researcher currently conducting a study on an experimental arthritis treatment. She is looking for volunteer participants from our center and the Richmond Retirement Home. Anyone interested in participating in the study is encouraged to attend and register. You will need to visit Dr. Cohen at her office to submit your medical history, and undergo several tests. The lecture admission is free of charge.

**Monday, October 12**

**Thanksgiving Day Play (Richmond Retirement Home)**

This year, our friends at the Richmond Retirement Home are putting on a production of David Wilkins's *The Last Pilgrim*. The play is a touching portrayal of an elderly man living in Chicago in the 1960s and is convinced that he is the descendant of a prominent North American settler. This bittersweet comedy was first performed on New York's Broadway stage in 1964, and was nominated for several Tony awards. Wilkins's original script was adopted by Edward Smith, a former playwright and actor, now a Richmond Retirement Home resident. Tickets for the 2:00 p.m. and 6:00 p.m. performances are available. Shuttle buses to Richmond will be departing at 1:00 p.m. and 5:00 p.m. (\$10.00 per person). Tickets are free, although donations to the retirement home are encouraged. For reservations call Cynthia Watterson at 555-0264.

**Tuesday, October 20**

**Bring Your Grandchildren Day (Kids' Wonderland)**

Thanks to funding provided by the Senior Citizens' League, our center was able to rent Kids' Wonderland playhouse for an entire day. Kids' Wonderland features a game room with the latest video games, a large indoor playground, a roller coaster, waterslides, a discovery and learning center, and several restaurants serving food that kids love. There is also a screen golf facility for adults. We have an exciting program planned that includes a children's talent show, with an MP3 player giveaway to the best participant. The event is suitable for children aged 6 to 15. This is a great opportunity to spend some quality time with the grandkids. Prices are \$25.00 per person or \$100.00 per family. All children enter for free. Contact Saul Horowitz for reservations (555-0672).

**Sunday, October 29**

**Monthly Bingo Tournament (Main Auditorium)**

Everyone is welcome to participate. Bingo cards will go on sale at 6:30 p.m., with the first tournament round commencing at 7:00 p.m.. There is the usual \$3.00 charge per bingo card (\$2.00 for anyone over 60). Each participant's name will be entered into a lucky draw for an opportunity to win additional prizes. This month, we are happy to introduce a new tournament sponsor, Anaheim Travel, who generously contributed a one-week trip to Hawaii for two as the grand prize. The Senior Citizens' League, our main sponsor, will also be awarding \$1,000 on top of a four-person dining set and a brand new microwave oven to three lucky draw winners. All proceeds from the tournament will be donated to the Senior Citizens with Disabilities Foundation.

164. What can be inferred about the Anaheim Community Center?  
★ (A) It is located near a retirement home.  
(B) It is visited mainly by elderly people.  
(C) It is funded by tournament proceeds.  
(D) It is open six days a week.
165. What prize will one get for winning a talent contest?  
★ (A) A trip to Hawaii  
(B) A microwave  
(C) A set of dishes  
(D) An MP3 player
166. Where will Dr. Cohen's study take place?  
★ (A) Main Auditorium  
(B) Richmond Retirement Home  
(C) Concordia Hospital  
(D) Kid's Wonderland
167. What is stated about *The Last Pilgrim*?  
★ (A) It was written by Edward Smith.  
(B) It was first performed in the 1960s.  
(C) It takes place in New York.  
(D) It has won several literary awards.
168. Which event is offered at no cost?  
★ (A) Healthy Living after Sixty  
(B) Thanksgiving Day Play  
(C) Bring Your Grandchildren Day  
(D) Monthly Bingo Tournament

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Questions 169-170 refer to the following advertisement.

### Smith Credit and Loans Get money today!

Do you need a loan? Having trouble getting one? Have you applied for a loan at your bank, but have been turned down due to bad credit history? Are you looking to start a business, but can't find any investors? Then, Smith Credit and Loans is the place for you. Every day, hundreds of people just like you receive loans from us even after they have been rejected by other financial institutions. Due to our unique lending model, we are able to approve high-risk loans, and provide virtually any client with the credit options they need.

At Smith Credit and Loans we specialize in:

- Short-term emergency cash advances
- Long-and short-term corporate loans
- Personal lines of credit
- Vehicle purchase loans
- Real estate mortgages

We offer the lowest interest rates guaranteed. Our loans require no collateral, no credit checks, or other lengthy paperwork. Most of our clients walk away with their money the same day. Our payment extension programs and refinancing options are the best in the business, so there are no worries if you are unable to pay off your loan on time.

Visit one of our offices nearest you ([www.smithcredit&loans.com/locations](http://www.smithcredit&loans.com/locations)) to talk to one of our expert financial advisors, and get the loan you need. Or call us at 1-800-555-LOAN for a free financial consultation.

ASK ABOUT OUR 'NO INTEREST FOR ONE YEAR' OPTION

169. To whom is the advertisement mainly addressed?
- (A) People having financial problems
  - (B) Small business owners
  - (C) Individuals trying to sell their homes
  - (D) Investment bankers

170. What is indicated about Smith Credit and Loans?
- (A) It performs credit history checks quickly.
  - (B) It offers a special financial system.
  - (C) It specializes in credit card services.
  - (D) It guarantees no interest for 12 months.

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Questions 171-173 refer to the following information.

## Who are we?

At Nature Co-op, we love to spend time outdoors, and we know firsthand the importance of quality outdoor gear. We stand behind all our products with a 100% satisfaction guarantee, and we design and manufacture our own line of award-winning brand gear and clothing. Whether you are new to outdoor adventure or a seasoned pro, you are sure to find like-minded individuals among our many members and staff.

Each year, Nature Co-op donates millions of dollars to support conservation efforts nationwide, and sends over 1,000 volunteers to build trails, clean up beaches, and teach outdoor awareness to children of all ages. Through responsible business practices, we strive to stay green and preserve the environment.

What began as a group of 20 mountain climbing buddies in 1948 is now the nation's largest consumer cooperative, with three million active members. But no matter how large we grow, we remain true to our original mission: inspire, educate and outfit people for outdoor adventure. You will find this mission reflected in every aspect of our company, whether you walk into one of our 100-plus stores, phone us, or visit the Nature Co-op website.

### Membership

Nature Co-op members enjoy a lifetime of benefits, including the annual member refund, typically 10% back on eligible purchases\*.

Along with the annual member refund, members also enjoy such benefits as:

- Special members-only offers on gear and clothing! Our members always get special prices on all items.
- Savings on adventure travel! Get \$100 off a Nature Co-op adventure trip, plus members-only special prices for a lifetime.
- Discounts on gear rental! Get substantial savings on in-store equipment rentals such as skis and bikes.
- Reduced service and maintenance costs! Enjoy special rates when you bring your equipment to a Nature Co-op shop for repairs and maintenance.

*Our lifetime membership is only \$20!*

\* Excludes sale/clearance items, items discounted 15% or more, gift cards, adventures trips, outdoor school classes, sales tax, postage, maintenance and rental fees, and membership fee.

171. How many members does Nature Co-op have?

- (A) 20
- (B) 100
- (C) 1000
- (D) 3,000,000

172. What is NOT stated about Nature Co-op?

- (A) It has won awards for responsible business practices.
- (B) It makes its own outdoor equipment.
- (C) It contributes to environmental charities.
- (D) It offers free outdoor awareness classes to children.

173. According to the information, which benefit do members get?

- (A) A 10% discount on equipment rental
- (B) Reduced prices on outdoor clothing
- (C) A 15% purchase refund once a year
- (D) Free shipping on all purchases

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Questions 174-177 refer to the following article.

### Tobin Aronov Honored for his Career

It was an evening to remember last Sunday at the Festival de Cinema, when Tobin Aronov was presented with a Lifetime Achievement Award. The coveted prize, which has been previously awarded to such greats as director Joel Richter and veteran actress Angeline Belle, this time went to a relatively unknown filmmaker who has never produced an international hit movie. The audience, however, was not disappointed, and welcomed Aronov with a standing ovation. "I completely support the judges' decision," remarked Gerard Lambert in an interview after the ceremony. "I know he isn't that famous among moviegoers, but he has been a great influence in my own work, and I have enjoyed Mr. Aronov's films since my youth." Lambert, who received the award himself three years ago, was reportedly instrumental in getting Aronov nominated.

Although mostly known for his work in French cinema, Aronov's 30-year career in the movie business began as a Russian novelist. Having published several political thrillers in his 20s, at age 37 he was asked to adapt one of them, entitled *A Way to Nowhere*, for the screen. When many disagreements arose between Aronov and the Russian director, Aronov decided to make the film on his own. "It was terrifying and thrilling at the same time," recalls Aronov, "I had no formal training as a filmmaker which led to many challenges, but I picked up a lot during production, and most importantly, I realized that I was enjoying myself." The film did well at the Russian box office, and over the next 12 years Aronov directed 17 motion pictures, many of them still considered Russian political drama classics. At 49, Aronov stepped away from his usual genre and released *A Small Matter*. The film portrayed the lives of ordinary people in his native Moscow, and was highly critical of the way the government treats its citizens. Despite excellent reviews, the movie was banned, and the scandal that followed forced Aronov to immigrate to France at age 50.

After settling in Paris, Aronov met Gerard Lambert, already an influential French director. Their meeting began a partnership which lasts to this day. Together, Aronov and Lambert have collaborated on over 21 projects, including *Amour Specifique*, a recent prize winner at the Toronto International Film Festival. "I was never interested in big special effects and expensive stunts, things the public loves so much," explains Aronov, now 67. "I'm much more interested in human relationships, which is probably why my movies were never very popular." That, however, is about to change. Since receiving his award, Aronov has already been asked to direct the latest Hollywood thriller. "I love what I do, and I expect to be making movies for years to come." said Aronov in his acceptance speech Sunday.

The Festival de Cinema Lifetime Achievement Award is given every few years for significant contributions to the international film industry.

174. What is true about Tobin Aronov?  
 (A) He currently lives in Moscow.  
 (B) He has won more than one award.  
 (C) He uses special effects in his movies.  
 (D) He was a filmmaker in his youth.
175. How many movies did Mr. Aronov direct after turning fifty?  
 (A) 12  
 (B) 17  
 (C) 21  
 (D) 67

176. The words "picked up" in paragraph 2, line 7 are closest in meaning to  
 (A) lifted  
 (B) received  
 (C) selected  
 (D) learned
177. What is implied about Gerard Lambert?  
 (A) He has taught Mr. Aronov a lot about filmmaking.  
 (B) He directed several successful Hollywood thrillers.  
 (C) He attended the Festival de Cinema awards ceremony.  
 (D) He co-directed *A Small Matter* with Mr. Aronov.

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Questions 178-180 refer to the following letter.



**Schwinn Inc.**  
300 Central Plaza  
St. Louis, WI, 63545

December 15

Walter Bishop  
Vice President of Marketing  
803-555-9385  
bishop@schwinn.com

Dear Sir/Madam:

I first met Mr. Eagleton five years ago when, after finishing his bachelor's degree in marketing, he applied for the position of market researcher in my department. I offered Terry the job based on his obvious interest in marketing, which manifested itself during the job interview, as well as an excellent recommendation from one of his university professors who just happens to be a good friend of mine from graduate school. From the start, Terry has shown himself to be a dedicated and punctual worker, a good team player, and an ambitious young man.

For his first three years at Schwinn Inc., Terry worked as a member of a market research team. His duties involved extensive data analysis based on media studies and consumer surveys in the field of home appliances for the purpose of designing the company's marketing strategies. In that time, Terry received above average evaluation scores from his immediate supervisor, Mark Schifrin. Terry was also the creative force behind our highly successful marketing campaign for the Cold Storage office refrigerator. Thanks to his original ideas, Cold Storage has sold over a million units so far, and is one of the most popular mid-size refrigerator models in America.

Two years ago, when Mr. Schifrin was promoted to a higher post, Mr. Eagleton was offered the position of senior analyst, which he willingly accepted. In his new post, Terry was in charge of a five-person team, and demonstrated remarkable managerial skills, earning him the trust and respect of both his subordinates and myself. Terry's team was known for high-quality work, meeting deadlines in a timely fashion, and effectively collaborating with other departments. Terry has created a reputation for himself as a highly creative thinker, and an experienced worker who is not afraid to speak his mind. In my opinion, he has great potential as a leader and a professional in the field of marketing.

Throughout the years, Terry and I have worked closely on many projects. I have learned a lot about this outstanding young man, and consider him a personal friend. It is unfortunate that Mr. Eagleton needs to move overseas due to his family situation. However, I am certain that his talents, experience, and great personality will ensure his long-standing and successful career. I

wish him luck in all his future endeavors, and recommend him for a position at your company with no reservations. Should you require any further information about Terry Eagleton, do not hesitate to contact me via the email address or telephone number above.

Sincerely,

*Walter Bishop*  
Walter Bishop, Vice President  
Schwinn Inc.



178. What can be inferred about Terry Eagleton?  
(A) He was interviewed by Mr. Bishop.  
(B) He attended graduate school.  
(C) He was offered another job overseas.  
(D) He was unhappy working at Schwinn Inc.
179. What was NOT one of Mr. Eagleton's duties?  
(A) Developing marketing campaigns  
(B) Analyzing information  
(C) Supervising employees  
(D) Talking to the media
180. What was Mark Schifrin's position two years ago?  
(A) Vice president  
(B) Senior analyst  
(C) Market researcher  
(D) Appliance engineer

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Questions 181-185 refer to the following advertisement and email.

**OFFICE WORLD**

**Limited Time Offer  
TOTAL OFFICE SOLUTIONS!**

Papermate 1000 All-in-one Printer

Original price: \$699.99

NOW only \$299.99!!!

Order today and receive an extra toner cartridge FREE!

The New Year is just around the corner, and new printer models are on their way. This means our entire stock of this year's models must go! Like the amazing Papermate 1000 all-in-one printer, scanner, copier and fax machine. This award-winning machine prints and photocopies both in color and black and white, creates digital scans with incredible resolution and faxes documents faster than any fax machine on the market. It comes with user-friendly software for your computer that allows for easy, fast and convenient operation. Now the state-of-the-art Papermate 1000 can be yours at a discount of more than 50%! We'll even throw in a free toner cartridge (\$89.00 value!). Plus, all online orders are delivered free of charge! So call us at 1-800-555-9351 or visit our website at [www.officeworld.com/orders](http://www.officeworld.com/orders) to place your order today. Offer is valid until December 31 or while supplies last.

From: aldridge@aol.com  
To: service@officeworld.com  
Date: Thursday, December 27  
Subject: Order # 36592

I ordered the Papermate 1000 printer from your website on December 5, after I saw your advertisement for it. In the ad you were promising an extra toner cartridge for the printer free of charge. However, when the printer arrived on December 7, there was no extra cartridge in the box.

I thought that perhaps the cartridge would be shipped separately, but it has been more than two weeks now, and I still have not received it. I have tried calling your customer service line twice, first on the same day the printer arrived, and the second time on December 12. Each time I was placed on hold and asked to leave my name and number for a representative to get back to me. So far, no one has called me back about this issue.

I must admit, I am losing my patience with your service and your lack of commitment to

your customers. Your ad clearly stated that I will receive an extra toner cartridge. I would like an explanation, and I am no longer willing to wait. If I do not hear from you by the end of this week, I will be forced to take legal action against your company.

Richard Aldridge

- 181.** What is NOT stated about the Papermate 1000?  
(A) It makes color copies.  
(B) It won an award.  
(C) It is easy to use.  
(D) It prints photos.
- 182.** Why is Office World selling the Papermate 1000 at a discount?  
(A) It is a holiday sale.  
(B) They are going out of business.  
(C) They are clearing out their inventory.  
(D) It is a special introductory promotion.
- 183.** How much did Mr. Aldridge pay for the Papermate 1000?  
(A) \$699.99  
(B) \$299.99  
(C) \$299.99 less 50%  
(D) \$299.99 plus shipping
- 184.** What happened on December 7?  
(A) A package was mailed.  
(B) An order was placed.  
(C) A phone call was made.  
(D) An email was sent.
- 185.** What does Mr. Aldridge ask Office World to do?  
(A) Send back the toner cartridge to him  
(B) Refund his order  
(C) Contact him without delay  
(D) Take legal action

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Questions 186-190 refer to the following email and information.

From: auto@perfectvision.ca  
 To: stephens@hotmail.ca  
 Date: October 17  
 Subject: Order Number 7364521  
 Dear Customer,  
 Thank you for your order at Perfect Vision. Your order invoice is below. Please consult the back of the packing slip included with your shipment for information on our return policy and maintenance for the items that you ordered. If you have any further questions, please contact us at [service@perfectvision.ca](mailto:service@perfectvision.ca) or call our customer service at 1-800-555-9364.  
 Please note that this is an automated email service. Do not attempt to reply to this email.  
 Thank you again,  
 PerfectVision.ca

**Shipping Details**

Customer Information	Shipping Information
Name: Irene Stephens Address: 351 Fulton Road Calgary, AB F3W 4T9	Order Number: 7364521 Order Date: October 17 Shipping Method: Priority Air Estimated Delivery Date: October 20

**Order Details**

Product	Quantity	Payment Details
Clearview Contact Lens, Right Eye (Power: -4.25; Base Curve: 8.6)	2	Order Cost: \$180.00 Shipping and Taxes: \$22.00 Total: \$202.00 Payment Received: \$202.00 (Credit card: XXXX-3294-XXXX-XXXX) Balance Due: \$0.00
Clearview Contact Lens, Left Eye (Power: -5.00; Base Curve: 8.6)	2	
Promo Item	1	

This is a packing slip. Your official invoice was sent to the email address provided at the time of ordering. If you have misplaced this email and require a new invoice, please call 1-800-555-9364.

**Contact Lenses:** Make sure to check that your order is accurate and that your prescription is correct prior to opening the contact lens boxes. If incorrect, please see our Return Policy below.

**Eyeglasses:** Make sure to check that your eyeglasses work correctly for you. The frames can be adjusted to improve the fit (see the Eyeglasses Care section below). If you have difficulty seeing with your new eyeglasses, please see our Return Policy below.

**Promotional Items:** Each Perfect Vision order comes with one complimentary item. For contact lens orders you should receive lens cleaning solution, and for eyeglasses orders, a carrying case for your glasses.

**For all orders:** Payment is due within 15 days of ordering. Thank you for choosing Perfect Vision!

**Return Policy**

All our products come with a 30-day money back guarantee. If you are not 100% satisfied, you can return them for a full refund or store credit (excluding return shipping fees).

For contact lenses: We require that the lens boxes still be sealed, unmarked, and not expired. Call 1-800-555-9364 to get a refund or store credit.

For eyeglasses: If your glasses are uncomfortable, see the Eyeglasses Care section. If your prescription is not accurate, call 1-800-555-9364 to get a refund or store credit.

**Contact Lens Care**

- Always wash your hands with soap prior to handling contact lenses.
- Always adhere to the wearing schedule prescribed by your doctor, and never share your lenses with someone else.
- Never clean or store your lenses in water, and change your lens case every three months.

**Eyeglasses Care**

- A screwdriver is provided to tighten the screws of your glasses. Should you need to make further adjustments, call 1-800-555-9364, or take your glasses to an optical store. Optical stores will adjust eyeglasses free of charge.
- For daily lens cleaning, use the supplied cleaning cloth.
- For a more thorough cleaning, rinse your lenses under warm running water. Use soap to remove dirt and oil. Perfect Vision also carries a special cleaning spray. Please visit [PerfectVision.ca](http://PerfectVision.ca) and click on Accessories.

- 186.** How much does Ms. Stephens need to pay to Perfect Vision?  
 (A) \$0.00  
 (B) \$22.00  
 (C) \$180.00  
 (D) \$220.00
- 187.** What was NOT sent to Ms. Stephens?  
 (A) Contact lenses  
 (B) Cleaning solution  
 (C) Carrying case  
 (D) Packing slip
- 188.** What is mentioned about contact lenses?  
 (A) They should always be washed with soap.  
 (B) They are intended for personal use.  
 (C) They have to be replaced every three months.  
 (D) They must be checked by a doctor first.
- 189.** What should you do if your glasses do not fit properly?  
 (A) Pay to adjust them professionally  
 (B) Return them for a full refund  
 (C) Purchase special accessories  
 (D) Contact customer service
- 190.** What is indicated about the return policy?  
 (A) Store credit is offered for expired contact lenses.  
 (B) An official invoice is required to return an item.  
 (C) Return delivery charges are not refundable.  
 (D) All items must be returned within 15 days.

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Questions 191-195 refer to the following emails.

From: auxworthy@gracie.com  
 To: David Grabble <grabble@yahoo.com>  
 Date: June 20  
 Subject: Your lecture on June 27

Dear Mr. Grabble,

My name is Jeff Auxworthy, and I'm an Assistant Manager of Human Resources at Gracie Distributing where you are scheduled to deliver a lecture on June 27. I was asked to assist you by my department's boss, Gregory Joo, during your time in Los Angeles, and make sure that all your needs are met.

I would like to mention that I am a big fan of your work. I read your last book on globalization with great interest, and had the pleasure of hearing you speak at a management conference in Seattle last May about employee relations. I was particularly impressed by how you got the audience involved with group activities and a follow-up discussion. You might also remember me from a New York flight last year in July. We had neighboring seats, and had a very interesting conversation.

I have already received your travel itinerary from your secretary, Ms. Walker, and will be meeting you at the airport on June 26 at 7:00 p.m. to take you to your hotel. Your lecture is scheduled for 2:00 p.m. the following day, and will run for about an hour including the question and answer period. You should be aware that registration for your lecture has exceeded our original expectations. As a result, the venue was moved from Conference Room A to our executive boardroom, which will offer sufficient seating. The boardroom is equipped with brand-new microphones, a surround sound system, a video projector connected to a DVD player, and a computer with Internet access.

If you will require any additional equipment, or if there are any materials you wish to distribute to the audience, please contact Michelle Delany, my executive assistant, at [dealny@gracie.com](mailto:dealny@gracie.com).

I look forward to seeing you again.

Jeff Auxworthy  
 Human Resources  
 Gracie Distributing

From: David Grabble <grabble@yahoo.com>  
 To: auxworthy@gracie.com  
 Date: June 21  
 Subject: RE: Your lecture on June 27

Dear Jeff,

Thank you for your email. I do, indeed, remember you. As I recall we had a very insightful discussion about project management and niche marketing. Your ideas on these subjects were very interesting and thought-provoking.

I am glad to hear that many of your employees are interested in effective negotiation techniques, and look forward to discussing this very important topic with them. The format of my presentations is always the same. Just like the Seattle conference, there will be a great deal of group activities and discussion, as well as a PowerPoint presentation. I used to play a short audio tape of a real negotiation, but have since found an online video that gives a better demonstration. In short, the equipment you mentioned will be sufficient.

There is, however, one important change. I have just spoken to Alice, and she informed me that my flight will be arriving in Los Angeles at 7:30 p.m. due to a last-minute schedule change. From my past experience at that airport, it will take at least 30 minutes for me to clear security and pick up my luggage. Therefore, there is no need for you to be at the airport before 8:00 p.m.

It will be great to see you again and continue our previous discussion.

David Grabble  
 Business Consultant

191. What is suggested about Gracie Distributing?  
 (A) It is located in Los Angeles.  
 (B) It specializes in consulting.  
 (C) It is run by Gregory Joo.  
 (D) It is a global corporation.
192. Why was Mr. Grabble's lecture moved to executive boardroom?  
 (A) The DVD player is broken in Conference Room A.  
 (B) Many people will be attending.  
 (C) Conference Room A will be occupied.  
 (D) Mr. Grabble requested it.
193. What will be the subject of Mr. Grabble's lecture?  
 (A) Globalization  
 (B) Project management  
 (C) Negotiation techniques  
 (D) Employee relations
194. Where did Mr. Auxworthy and Mr. Grabble discuss niche marketing?  
 (A) At a book signing  
 (B) On an airplane  
 (C) In a meeting  
 (D) At a conference
195. Which piece of equipment will NOT be required for the lecture?  
 (A) A computer  
 (B) An Internet connection  
 (C) A video projector  
 (D) An audio tape player

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Questions 196-200 refer to the following articles.

**Sports Daily**

Wednesday, March 21

**AAA Barefoot Release on Hold**

Many sports enthusiasts today were disappointed when AAA Sports announced that the release of their new line of running shoes, called Barefoot, has been pushed back to this summer. The new sneaker has received a lot of attention in the press over the past year. It is said to employ breakthrough materials and design, and in the words of AAA CEO Brad Roberts, “will redefine the way we run.”

The delay took everyone by surprise, and some tough questions were directed at Samantha White, AAA’s spokesperson, at yesterday’s press conference. Among the many explanations, several reporters have suggested that AAA is currently unable to introduce a new product line due to alleged financial problems. Others inquired about rumors that Barefoot tested poorly, and had to be redesigned. White denied all allegations, and stated that the Barefoot release delay was purely a marketing decision. “All I can tell you is that we created an extensive promotional campaign for this product, and, due to circumstances beyond our control, the main participant in this campaign will not be available until summer.” The new release date for Barefoot is tentatively scheduled for the end of July.

*Sports Daily*

Monday, July 25

AAA Barefoot: The Revolution in Running

Despite long delays, the Barefoot running shoes are now in stores, and are making record sales. According to a AAA Sports press release, the new line of sneakers has been nearly three years in development, and was created in consultation with a team of experienced athletes, sportswear designers and sports medicine professionals. The research conducted by the team supports a long-standing belief that running barefoot has numerous health benefits for the athletes, and prevents injuries. This new product simulates the experience very closely. Made from a revolutionary smart polymer compound, Barefoot adapts to the shape of a runner’s foot, and has minimum cushioning. The design is strikingly different from most sneakers currently on the market, which use sophisticated soles to protect the runner’s foot from the ground surface. “Any experienced runner will tell you that feeling the ground under your feet is essential for good running. That is what we tried to accomplish with Barefoot,” explains Brad Roberts, AAA’s CEO.

The AAA Barefoot release event took place in New York, and coincided with last Saturday’s New York Summer Marathon, which is sponsored entirely by AAA Sports. All

5,000 marathon participants received a complimentary pair of Barefoot running shoes and many of them wore the sneakers for the event.

However, everyone’s eyes were on Rolando Torrez, a champion long-distance runner and Olympic gold medalist, who took part in the marathon and finished in second place. Torrez was evidently chosen to promote Barefoot last February, shortly before suffering a knee injury which prevented him from competing in the spring marathon, and kept him from running until last month.

Torrez is featured in the unique and visually stunning AAA Barefoot TV commercial, shot live during the marathon, and scheduled to air as early as next week. “It feels great to be running again, and Barefoot certainly helped me with that. I am honored to be associated with this wonderful new product. It really is a revolution in running,” Torrez said in an interview shortly after the marathon. Torrez will also be participating in several promotional events for Barefoot this fall.

Despite a rather steep price, the AAA Barefoot sold over 100,000 pairs nationwide over the weekend, and consumer reports so far have been positive.

- 196. According to the second article, who did NOT take part in creating the new running shoes?
  - (A) Professional runners
  - (B) Sneaker designers
  - (C) Sports medicine doctors
  - (D) Marketing specialists
- 197. What is the main advantage of the AAA Barefoot?
  - (A) It gives athletes a good sense of the running surface.
  - (B) It helps experienced runners recover from injuries.
  - (C) Its sophisticated soles offer more protection.
  - (D) It is more affordable than other sneakers on the market.
- 198. What is true about Rolando Torrez?
  - (A) He won last Saturday’s marathon.
  - (B) He will compete in the next Olympics.
  - (C) He was just chosen to promote Barefoot.
  - (D) He received a free pair of sneakers.
- 199. Why was the release of AAA Barefoot delayed?
  - (A) AAA Sports experienced financial difficulties.
  - (B) Rolando Torrez was injured.
  - (C) The New York marathon was postponed.
  - (D) The AAA Barefoot was poorly designed.
- 200. What is indicated about the AAA Barefoot TV commercial?
  - (A) It was filmed shortly after the marathon.
  - (B) It will come out nationwide this fall.
  - (C) It is very different from other commercials.
  - (D) It features an interview with Rolando Torrez.

